

Child Support Advisory Committee Key Performance Indicators Quarterly Review

1 Support Order Establishment											
	FFY07	FFY08	FFY09	FFY10	FFY11	FFY12	FFY13	FFY14	FFY15	FFY16	FFY17
1st Quarter	67.09%	74.03%	77.93%	72.72%	77.32%	79.58%	81.34%	81.66%	81.76%	82.18%	82.50%
2nd Quarter	70.23%	74.27%	78.46%	71.83%	78.48%	80.77%	81.49%	81.79%	81.59%	82.08%	82.80%
3rd Quarter	73.39%	75.49%	78.74%	61.38%**	79.57%	81.03%	82.02%	81.79%	81.85%	82.60%	82.76%
4th Quarter	74.47%	77.32%	79.22%	77.66%	80.13%	81.02%	81.92%	81.58%	81.72%	82.65%	

2 Current Collections Percent											
	FFY07	FFY08	FFY09	FFY10	FFY11	FFY12	FFY13	FFY14	FFY15	FFY16	FFY17
1st Quarter	51.28%	53.74%	56.35%	58.52%	57.71%	58.64%	59.67%	61.45%	62.23%	62.73%	63.12%
2nd Quarter	51.91%	54.40%	56.90%	58.28%	58.46%	59.22%	59.86%	60.84%	62.02%	62.45%	63.20%
3rd Quarter	52.33%	54.76%	57.63%	58.26%	58.60%	59.33%	60.14%	60.87%	62.35%	62.86%	63.34%
4th Quarter	53.12%	55.41%	58.03%	57.85%	58.62%	59.14%	60.64%	60.96%	62.26%	62.72%	

3 Arrears Debt Percent											
	FFY07	FFY08	FFY09	FFY10	FFY11	FFY12	FFY13	FFY14	FFY15	FFY16	FFY17
1st Quarter	35.93%	37.60%	43.04%	43.13%	42.05%	42.57%	42.70%	42.87%	44.73%	44.81%	44.17%
2nd Quarter	44.27%	45.94%	51.46%	52.41%	51.76%	52.22%	50.97%	51.66%	52.78%	53.14%	52.40%
3rd Quarter	50.69%	52.62%	59.60%	58.24%	57.68%	57.47%	56.67%	57.21%	59.28%	59.39%	58.81%
4th Quarter	53.65%	59.19%	62.55%	61.33%	61.19%	60.42%	59.86%	60.36%	62.50%	62.39%	

4 Caseload											
	FFY07	FFY08	FFY09	FFY10	FFY11	FFY12	FFY13	FFY14	FFY15	FFY16	FFY17
1st Quarter	N/A	523,303	504,176	518,354	530,176	517,113	495,396	497,967	481,210	478,164	478,058
2nd Quarter	N/A	524,317	495,860	553,208	526,215	512,454	499,370	494,912	483,306	480,264	474,741
3rd Quarter	N/A	517,616	500,548	659,545*	515,827	499,484	495,929	495,054	479,345	475,186	474,207
4th Quarter	N/A	505,284	493,559	530,682	509,995	495,966	496,546	480,974	480,137	475,543	

#2 is Current Support Paid Divided by Current Support Due, this always represents dollars collected vs. dollars due

#3 is Number of Arrears Cases Where a Payment is Collected Divided by the Number of Cases With Arrears Due, this always is represented by cases

Note: 1st Quarter covers October to December

\*\*IV-A interface problem caused fluctuation

CSAC Quarterly Numbers.xls

\*This number reflects cases that were the result of an interface error. The error was corrected in the 4th quarter.