

# Child Support Advisory Committee Meeting

June 8, 2015 1:30 p.m. – 3:30 p.m.

Healthcare and Family Services (HFS)

By video conference and teleconference

**Committee Members Present:** Chair Irene Curran, The Honorable Donna Jo Vonderstrasse, Zeophus (Zee) Williams, The Honorable Sidney Mathias, Diane Potts, Margaret Stapleton, Margaret Bennett, Richard Zuckerman, Geraldine Franco, Dr. Ada Skyles, Beth Johnson, Kelly Smeltzer for The Honorable Dorothy Brown,

**Committee Members Absent:** The Honorable Patricia Bellock, Erin Bogner, The Honorable Robert Martwick, Nicole McKinnon, The Honorable Cynthia Soto, The Honorable Kelly Burke, The Honorable La Shawn Ford, Sequane Lawrence, The Honorable Judge Pamela Loza, The Honorable Judge Andrea Schleifer,

**HFS Staff Present:** Pam Lowry, Sharon Shapiro, Theresa Orozco, Ralph Abt, Roxy Schumann, Norris Stevenson, Yvette Perez-Trevino, Aaron Zivic, Joan Weiss

**Public Guests:** Lisle Stalter LNU, Tom Krok LNU, Len Wanger LNU, Mich LNU, Kevin Nelson, Daniel Tracy, Calvin Jackson

- **Welcome to CSAC members - Pam Lowry**  
Pam Lowry welcomed meeting participants and members of the public
- **Roll Call for Committee Members – Norris Stevenson**  
Roll call was taken for all Committee members. State employees and members of the public were asked to introduce themselves and sign in.
- **Approval of April Meeting Notes – Pam Lowry**  
Approval of the notes was recommended. Meeting notes were unanimously approved. The new CSAC meeting schedule for the remainder of the year was discussed. The next meeting will be August 12, 2015 from 1:30 to 3:30 by conference call. The next meeting is scheduled for October 20, 2015 from 1:30 to 3:30 in person/video, the usual format.
- **Quarterly Statistics**  
A committee member had a question about the FFY10 caseload number, if there was a typo because FFY10 - 3<sup>rd</sup> Quarter shows caseload of 659,545 which is quite different from the other numbers. Pam responded by saying we will check into this. There is a Caseload Task Force Committee working on this. We will have a better report on this by August.
- **Cost Efficiency of Income Shares with Standardized Net as a Basis for Income – Norris Stevenson**  
This will be deferred until the next CSAC meeting.
- **Update on Income Shares – Maggie Bennett**  
It was reported that HB 3982 has not been called to committee. Maggie and Judge Loza will be giving a presentation in July 24<sup>th</sup> at 12:15 PM at the Rolling Meadows Courthouse for the Northwest Suburban Bar (family law section council). Irene added that a group has been put together to talk with legislators and try and get others engaged in the talks in helping get this passed.
- **CSAC Survey Results & Discussion of Topics – Irene Curran**

- a) **Process Improvement related to legal referrals:** It was recommended that a committee should look into this. So far volunteers for this are: Zee Williams, Diane Potts, Kelly Smeltzer, and Judge Vonderstrasse.
  - b) **Responsible Fatherhood and Practices that Acknowledge Inability to pay:** Members will be Irene Curran, Beth Johnson, Ada Skyles, Sequane Lawrence, Geraldine Franco and Margie Stapleton.
  - c) **Process Improvement Related to Financial Accounts and Balances:** Someone asked if an arrearage balance could be accessed on web site. It was also stated that the average litigant is confused and does not know how to obtain this information. Improvement of payment balance items not getting credited right away (for instance tax refund). Irene explained the six month hold on the check. Margaret asked if it could be shown on the website or at least a note out there on case. Pam explained the (FTI) Federal Tax Information being very sensitive information and the strict guidelines we have to follow from the IRS. Someone asked if we could apply for a grant to update our system. Pam explained that we are currently in the process of looking into this. It is a very long process. As it stands now we are looking at 2020 tentative date for replacement. We need both federal and state approval to use funds to help with this upgrade. It was mentioned that we should do a tutorial on how to deliver this information and how to explain the misunderstanding of the 9% interest. Pam explained that the department would be working on this process and that there would not be a need at this time for a committee.
- **New Business – Committee Members**  
Pam commented on the status of two bills: UIFSA 2008, passed the House and Senate and is waiting for signature from the Governor. Pam and Geraldine discussed some issues related to the new income withholding form. It is possible that the state might need a letter from the OCSE Central Office.
  - **Public Comment – Members of the Public**  
Question: Can the public get caseload information such as race, income, employed, unemployed and geographic information for city of Chicago.  
Answer: If they could put the question in writing we would be more than happy to share it with our general counsel and get back to them. It was also explained that our system was not set up to capture this data as easily as other entities such as the census data.  
  
Question: Why did we not ask the public for input on the survey questions?  
Answer: The committee survey was put together not to offend anyone or leave anyone out. It was put together to engage the committee members so they can work on these items for the year. This does not mean that other things are less important.  
  
Question: How are parents supposed to pay when they get behind and then 9% interest is added to the case?  
Answer: Proposals to remove the Department from collection of statutory interest did not pass in the General Assembly.
  - **Closing**  
A thank you was extended to all committee members and attendees. Motion to adjourn was offered and approved.
  - **Meeting Adjourned**

Irene, the 3<sup>rd</sup> quarter 2010 statistics for caseload are the result of an interface error that was corrected in the 4<sup>th</sup> quarter. The spreadsheet will be amended to note that.

Eppie: Please amend the CSAC quarterly statistics spreadsheet to asterisk the 3<sup>rd</sup> quarter 2010 caseload number. The explanation for the asterisk should be: This number reflects cases that were the result of an interface error. The error was corrected in the 4<sup>th</sup> quarter.