

Child Support Advisory Committee

April 21, 2026, 1:30 p.m. – 3:30 p.m.,

Meeting will not be held in person

Committee Members Present via WebEx/Phone: Darryl Apperton, Margaret A. Bennett, Howard Feldman, Katie Gaughan-Palombi, Dr. Kirk E. Harris, The Honorable Judge Victoria M. Kennison, Sally Kolb, Elizabeth Lingle, The Honorable Judge Pam Loza, Jessica Patchik, Jill Outland for Dulce M. Quintero, The Honorable Regina Scannicchio, Turyia T. Clay for The Honorable Mariyana T. Spyropoulos, Richard W. Zuckerman

Committee Members Absent: The Honorable La Shawn Ford, Niya Kelly, , Christine Mahoney, Nicole McKinnon, The Honorable Judge Alana I. Mejias, Phillip J. Mohr, Chlece Walker-Neal-Murray, The Honorable Judge Alicia Washington, and Samuel Williams

HFS Staff Present: Heather Austif, Patricia Dulin, Irene Curran, Amy Jordan, Ryan McLean, Diane Potts, Sharon Shapiro, Bryan Tribble, Eric Watson

Members of the Public: None

AGENDA

1. Welcome to CSAC members – Richard Zuckerman, Chair
2. Roll Call and Introductions
 - Roll Call of Committee Members – Richard Zuckerman, Chair
 - Introduction of State Employees & Members of the Public
 - All Committee Members, Attendees & Members of the Public are requested to announce yourself
3. Approval of February 24, 2026, meeting minutes
 - Motion to approve, second, and passed unanimously
4. Legislation Introduced Spring 2026
 - HB5172/SB3524 (sponsor Sen. Hunter) (Rep. Kevin Olickal)
CHILD SUPPORT CHANGES
 - Provides for a child support calculation of shared parenting time in which each parent exercises 110 or more overnights or equivalents as determined by a court as a deviation from guidelines or upon agreement by the parties.
 - Provides that a parent incarcerated for more than 180 days is presumed to be unable to pay any amount of child support.

- The bill made its way out of the Senate ahead of its deadline and has arrived in the House.
- Bryan agrees to send out a fact sheet on this bill following the meeting.
- Richard adds that the bill is currently in the House Rules committee. This is where all Senate bills go when they first go in and is likely be sent to the judiciary civil or family law subcommittee. Representative Kevin Olickal is the House sponsor.
- House Committee deadline is May 8th, 3rd reading is May 22 and the Senate should adjourn on May 31st.
- By the next CSAC meeting in July , we should know exactly what happens with this bill.

5. 2026 Quadrennial Review Discussion

- Bryan mentions the final piece of the 2022 Quadrennial Review is now the final piece of legislation in Senate Bill 3524.
- Bryan proposes that the 2026 Quadrennial Review should be the Child Support Advisory Committee providing an update to the Legislature of all the work done over the course of the several years since the conclusion of the 2022/2024 Quadrennial Review.
- Doing so would set the groundwork for the next Quadrennial Review allowing the committee to start preparing and gathering all of the data that would need to be completed by the end of 2030.
- Dr. Harris inquires whether or not Bryan is anticipating putting forth the same effort as the previous review and states that he believes the last one was far better than ones in the past.
 - Bryan responds that one of the reasons why he is proposing that the committee would report out on all the progress that was made in 2026 and then begin planning and working towards something as robust as what was done previously (for 2030).
 - Bryan shares that the 2022 review received recognition from the Federal Office of Child Support Enforcement (OCSEA). There have been many best practices that have come from that and implemented by other states since its completion. This is the vision moving forward and Bryan feels it would be premature to do it at this time. We are just now addressing all of these issues that the public made clear to us with the 2022 Quadrennial Review. Now is the time to accurately assess whether we hit the mark or whether we still have additional work to do when we do start with public engagement.
 - Richard adds that at this time the new public advisory committee is coming on board and we may be looking at input from that source to see if there is anything that the committee should be working on.

- Margaret Bennett mentions that there were 37 Town Hall meetings with the last review and was quite a push with a lot of invaluable feedback. She is suggesting that the committee wait a year and then start doing some outreach again spread it out over the next 3 years.
 - Bryan agrees this is a great suggestion and spreading them out over 3 years is more doable and would allow the opportunity to get feedback quickly and make some of that actionable.

6. Implementation Updates

- [PA-103-0356](#) and [PA-104-0009](#) (See [305 ILCS 5/10-3.5](#)): Family Resource Connections (FRC) –Watson
 - Continue to embed human centered approaches into the daily processing and service delivery for parents.
- Family First Parental Workgroup-Bryan Tribble
 - This is still something that CSS is working on but has not been able to get this up and run as quickly as we wanted due to some other limiting factors that have been out of our control. This is still a priority and this is something that we are committed to getting up and running. Plans are to connect more formally during the next quadrennial review. Setting something up with the Family First parental workgroup in hopes the group will provide some direction into what we should be looking at as we develop those opening questions. This would be structured similar to last time where sets of questions that were in various areas of child support. Family 1st parental workgroup is something that is coming. However, not as quickly as what we would have liked on our end.
 - Dr. Harris mentions that assuming the legislation moves successfully, he is hoping that a connection will be made between the Fathers and Families Commission and the Family 1st group. The relevant issues should overlap between the two groups.
- Child Support System Modernization Project (EPIC) - Tribble
 - Bryan provides an update on the System Modernization Project. Currently have entered into the PILOT phase as of mid-March. This is a non-productive pilot, meaning this is end-to-end testing on how well each of the components are interacting with one another as if the system is actually moving a case through the case management system piece of the new system. This provides an opportunity for issues to crop up and take them back to the programmers to fix the issues. In the beginning of PILOT issues were heightened but they are beginning to level off and should see them plateau in the next two to three weeks.
 - During the final 4 weeks (the month of June) we should see an abrupt drop-off and that lets us know everything is where it

should be and whether the system is functioning at an appropriate level and ready for roll-out.

- The plan to go live is set for July 6 2026.
- Dr. Harris asks if this system is going to be dashboard oriented?
 - Yes, and what the dashboard looks like is dependent on the staff role. Not every staff's dashboard will look the same. Supervisory functions allow them to see at any place a case is getting hung up. The new system is an active case management system that will actually move the case through the process rather than a person physically touching it every step of the way (how we have been doing it) .

7. Old/New Business – There was no discussion of old or new business
8. Public Comment -No members of the public in attendance.
9. Adjourn
 - Motion to adjourn, second, and passed unanimously