

MCO Oversight Commission Meeting Minutes

Date | Time: Thursday, December 12, 2024, | 1:00pm – 2:00pm

Location: This meeting was held in person and virtually on the WebEx Platform.

In-Person Meeting Locations:

- HFS, 401 S. Clinton St., 7th Floor, Chicago, IL 60607401 S. Clinton
- HFS Bloom 3-22 Video, 201 S. Grand Ave East, 3rd Floor, Springfield, IL 62704

Audience: MCO Oversight Commission

MCO Oversight Group Members Present:

Co-Chair (*)

Anthony LoSasso, Academic Expert on Medicaid Managed Care Program
Audrey Tanksley, Representative of an Association Representing Physicians
Camille Lilly*, State Representative
Caprice Carthans, Medicaid Consumer
Sen. Dave Syverson, State Senator
David Sharar, Representative of Behavioral Health Providers
Garth Reynolds, Representative of Pharmacists
Jennie Pinkwater, Representative of Pediatricians
Marie Rucker, Representative of a Development Disability Association
Mark Corey, Dept. of Human Services
Matthew Wolf, Representative of Medicaid Managed Plans
Sen. Mattie Hunter*, State Senator
Nadeen Israel, Medicaid Consumer Advocate
William Simon, Representative of a Dental Association

Absences Recorded:

Charles (Matt) Hartman, Representative of a Long-Term Care Association
Cornetta Levi, Pharmacy Representative of a Pharmacy
Gerald (Jud) DeLoss, Representative of a Behavioral Health Association
Joshua Gottlieb, Academic Expert on Medicaid Managed Care Program
Jordan Powell, Member of Statewide Assoc. Representing Maj. of Hospitals
Olumide Idowu, Representative of Federally Qualified Health Centers
Raul Garza, Member of Statewide Association Representing Primary Care Providers

HFS Staff Present:

HFS Director (*)

Medicaid Administrator ()**

Helena Lefkow, Deputy Administrator, Managed Care Performance
Keshonna Lones, Interim Bureau Chief, Bureau of Managed Care
Melishia Bansa, Deputy Director for Community Outreach

- I. **Call to Order:** The meeting was called to order by Melishia Bansa, Deputy Director of Community Outreach, on Thursday, December 12, 2024, at 1:00 PM via the WebEx Platform.
 - A. **General Meeting Operations and Communications:** This was provided by Ms. Bansa.
- II. **Welcome by MCO Oversight Commission Co-Chairs:** State Senator Mattie Hunter and State Representative Camille Lilly were introduced by Ms. Bansa, Deputy Director of Community Outreach. Sen. Hunter greeted meeting attendees.
- III. **Roll Call of MCO Commission Members:** Ms. Bansa, Deputy Director of Community Outreach, facilitated roll call of Commission Members. Quorum was confirmed.
- IV. **Introduction to HFS Staff:** Ms. Bansa introduced HFS staff who were present in person at the meeting.
- V. **Review of Meeting Minutes:** Senator Hunter, MCO Oversight Commission Co-Chair, presented motion for approval of meeting minutes. The motion was moved by Nadine Israel, Commission Member. Caprice Carthans, Commission Member, seconded the motion. No oppositions. No abstentions. **Motion Carried.**
- VI. **Review of Bylaws:** Ms. Bansa, Deputy Director of Community Outreach, read the bylaws, citing 305 ILCS 5/5-30.17. The Commission discussed suggested recommendations for revisions, which Senator Hunter will take back to the General Counsel for potential inclusion in a future legislative session. Caprice Carthans, Commission member, moved to approve the bylaws, with the requested revisions taken into consideration. Nadine Israel, Commission member, seconded the motion with requested revisions taken into consideration. No oppositions. No abstentions. **Motion carried.**
- VII. **Healthcare & Family Services Executive Presentations: Complete presentations will be made available under the MCO Oversight Commission Presentations Decks at the following link: [Medicaid Managed Care Oversight Commission \(illinois.gov\)](https://www.illinois.gov/medicaid-managed-care-oversight-commission).**
 - A. (Point 12): Review Capacity for Culturally Competent Services, Including Translation Services Among Providers. Cindy Sanmiguel, Director of Health Equity at CountyCare, shared how CountyCare supports members through culturally informed practices, staff requirements, language access, and translation tools.
 - B. (Point 8): Review Value-Based and Other Alternative Payment Methodologies to Make Recommendations to Enhance Program Efficiency and Improve Health Outcomes. Libby Bunzli, Senior Healthcare Consultant at Milliman, was scheduled to present. Due to time constraints, the commission agreed to postpone this presentation to an upcoming meeting.
- VIII. **Discussion:** Commission members discussed concerns and challenges regarding the loss of pharmacies in Illinois. Such challenges included reimbursement and barriers, and the expansion of pharmacy deserts.
- IX. **Public Comments:** No public comments.
- X. **Business:** Senator Hunter, Co-Chair, opened the floor for any new or additional business. Senator Hunter proposed extending future commission meeting by an additional hour and increasing meeting frequency, as needed.
 - A. Regarding future discussions, commission members suggested a more in-depth discussion on pharmacy deserts.
 - B. **General Announcements** were provided by Ms. Bansa.
- XI. **Adjournment:** Meeting was adjourned at 2:47 p.m.
 - A. **Motion:** Senator Hunter, Commission Co-Chair, presented motion to adjourn the meeting. The motion was moved by Garth Reynolds, Commission Member. The motion was seconded by Audrey Tanksley, Commission member. No oppositions. No

abstentions. **Motion Carried.**