

MCO Oversight Commission Meeting Minutes

Date | Time: Wednesday, October 8, 2025 | 10:30am – 12:30pm

Location: This meeting was held virtually on the WebEx Platform.

Audience: MCO Oversight Commission

MCO Oversight Group Members Present:

Co-Chair (*)

Anthony LoSasso, Academic Expert on Medicaid Managed Care Program

Audrey Tanksley, Representative of an Association Representing Physicians

Camille Lilly*, State Representative

Cornetta Levi, Pharmacy Representative of a Pharmacy

Garth Reynolds, Representative of Pharmacists

Gerald (Jud) DeLoss, Representative of a Behavioral Health Association

Jordan Powell, Member of Statewide Assoc. Representing Maj. of Hospitals

Joshua Gottlieb, Academic Expert on Medicaid Managed Care Program

Keshonna Lones, Department of Healthcare and Family Services

Marie Rucker, Representative of a Development Disability Association

Matthew Wolf, Representative of Medicaid Managed Plans

Sen. Mattie Hunter*, State Senator

Nadeen Israel, Medicaid Consumer Advocate

Nina Davis, Department of Children and Family Services

Olumide Idowu, Representative of Federally Qualified Health Centers

William Simon, Representative of a Dental Association

MCO Oversight Proxies Present:

Ashley Snavelly, proxy for **Charles (Matt) Hartman**, Representative of a Long-Term Care Association

Absences Recorded:

Caprice Carthans, Medicaid Consumer

Sen. Dave Syverson, State Senator

David Sharar, Representative of Behavioral Health Providers

Jennie Pinkwater, Representative of Pediatricians

Mark Corey, Dept. of Human Services

Raul Garza, Member of Statewide Association Representing Primary Care Providers

HFS Staff Present:

HFS Director (*)

Medicaid Administrator ()**

Melishia Bansa

Dana Kelly

Helena Lefkow

- I. **Call to Order:** The meeting was called to order by Melishia Bansa, Deputy Director of Community Outreach, on Thursday, October 8, 2025, at 10:42 AM via the WebEx Platform.
 - A. **General Meeting Operations and Communications:** This was provided by Ms. Bansa, Deputy Director of Community Outreach.
- II. **Welcome by Co-Chairs:** Comments provided by Ms. Bansa, Deputy Director of Community Outreach.
- III. **Roll Call of MCO Commission Members:** Ms. Bansa, Deputy Director of Community Outreach, facilitated roll call of Commission Members. **Quorum was confirmed.**
- IV. **Introduction to HFS Staff:** Ms. Bansa, Deputy Director of Community Outreach, introduced HFS staff who were present at the meeting. Dana Kelly, Chief of Staff, made introductory remarks.
- V. **Review of Meeting Minutes:** State Representative Camille Lilly, MCO Commission Co-Chair, presented motion for approval of meeting minutes. The motion was moved by Senator Mattie Hunter, MCO Commission Co-Chair. Jordan Powell, MCO Commission Member, seconded the motion. No oppositions. No abstentions. **Motion Carried.**
- VI. **Healthcare & Family Services Executive Presentations: Complete presentations will be made available under the MCO Oversight Commission Presentations Decks at the following link:** [Medicaid Managed Care Oversight Commission \(illinois.gov\)](https://www.illinois.gov/medicaid/managed-care/oversight-commission).
 - A. **Point 6: Effectiveness of Claims Processing to Medical Providers**, presented by Keshonna Lones, HFS Bureau of Managed Care and MCO Commission Member. An overview of contractual requirements was provided.
 - B. **ACE Presentation**, presented by Marcela Reyes, Illinois Advanced Communication Engine (ACE) Program Manager, Optum, along with colleague Ajai Balakrishnan. They presented about ACE stakeholders, the pilot program, and a few examples of the dashboard.
- VII. **Discussion:** MCO Oversight Commission members discussed the Optum presentation. There were several questions by the MCO Commission members.
- VIII. **Public Comments:** No public comments registered.
- IX. **Additional Business Old & New:** Rep. Lilly, MCO Commission Co-Chair, facilitated the MCO Oversight Commission members regarding old and new business discussion items.
 - A. **Old Items for Discussion:** Rep. Lilly, MCO Commission Co-Chair, requested a continued update from HFS on RFP for MCOs.
 - B. **New Items for Discussion:**
 - i. Rep. Lilly, MCO Commission Co-Chair, requested a creation of review committees.
 - ii. Olumide (Ollie) Idowu, MCO Commission member, suggested a discussion about MCO credentialing, knowing and understanding the process.
 - iii. Jordan Powell, MCO Commission member, suggested reviewing Medicaid MCO performance. Discussion about changing format of future meetings.
 - iv. Rep. Lilly, MCO Commission Co-Chair, suggested working with a few MCO commission members to determine the best way to organize future meetings.
 - C. **General Announcements** were provided by Ms. Bansa, Deputy Director of Community Outreach.
 - i. Future meetings – next meeting is tentatively scheduled for December 10, 2025.
 - ii. Reminder to complete mandatory trainings. MCO Oversight Commission member resources provided.

X. Adjournment: Meeting was adjourned at 12:29 PM.

A. Motion: Ms. Bansa, Deputy Director of Community Outreach, called a motion to adjourn the meeting. The motion was moved by Rep. Lilly, MCO Commission Co-Chair. The motion was seconded by Keshonna Lones, MCO Commission member. No oppositions. No abstentions. **Motion Carried.**