



HFS

Illinois Department of
Healthcare and Family Services

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MCO Oversight Commission Meeting Minutes

Date | Time: Friday, April 26, 2024, | 1:30 p.m. to 3:00 p.m.

Location: This meeting was held virtually via WebEx

Audience: MCO Oversight Commission Members

Council Members Present:

Co-Chair (*)

State Representative Camille Lilly*, State Representative, Co-Chair
Angela McLemore, Designee representing Senator Mattie Hunter, State Senator, Co-Chair
Anthony LoSasso, Academic expert on Medicaid managed care program
Charles Hartman, Representative of a long-term care association
Cornetta Levi, Representative of a pharmacy
David Sharar, Member of statewide association representing behavioral health providers
Garth Reynolds, Representative of pharmacists
Gerald DeLoss, Representative of a Behavioral Health Association
Jennie Pinkwater, Representative of an association representing pediatricians
Joshua Gottlieb, Academic expert on Medicaid managed care program
Jordan Powell, Member of statewide association representing a majority of hospitals
Mathew Wolf, Member of statewide association representing Medicaid managed plans
Nadeen Israel, Medicaid consumer advocate
Olumide Idowu, Representative of Federally Qualified Health Centers
William Simon, Representative of a dental association

Absences Recorded

Audrey Tanksley, Representative of an association representing physicians
Caprice Carthans, Medicaid Consumer
Marie Rucker, Representative of a development disability association
Raul Garza, Member of statewide association representing primary care provider
Sen. Dave Syverson, State Senator

HFS Staff Present:

HFS Director (*)
Chief of Staff ()**

Director Lizzy Whitehorn*
Dana Kelly **
Dawn Wells
Heather Eagleton
Helena Lefkow

Keshonna Lones
Kristine Herman
Laura Ray
Melishia Bansa
Michelle Eckhoff

Angela Kung
Latashia Johnson
Dr. Tanya Ford-Davenport

- I. **Call to Order:** The meeting was called to order by State Representative Camille Lilly, Co-Chair of the MCO Oversight Commission Friday, April 26, 2024, at **1:40 p.m. on the WebEx Platform.**
- II. **Welcome by MCO Oversight Commission Co-Chair was provided by State Representative Camille Lilly, Co-Chair and Angela McLemore, Designee representing Senator Mattie Hunter.**
 1. **General Meeting Operations and Communications:** This was provided by Melishia Bansa, Special Assistant to Director of HFS.
- III. **Roll Call of MCO Commission Members:** Ms. Melishia Bansa, Special Assistant to the Director of HFS, facilitated roll call of Committee Members. Quorum was confirmed.
- IV. **Introduction of HFS Staff:** Ms. Bansa introduced the following HFS staff:
 1. Elizabeth Whitehorn, HFS Director, provided welcome comments.
 2. Dana Kelly, HFS Chief of Staff, provided welcome comments.
 3. Dawn Wells, Bureau Chief of Quality Management – (BQM), Heather Eagleton, Legislative Director, Keshonna Lones, Director of Account Management – (BMC), Kristine Herman, Bureau Chief of Behavioral Health, Laura Ray, Bureau Chief of Managed care – (BMC), Melishia Bansa, Special Assistant to Director of HFS, Michell Eckhoff, Quality Assurance Manager-(BQM) were all also acknowledged.
- V. **Introduction to New Deputy Administrator of Managed Care Performance:** Helena Lefkow, provided welcome comments.
- VI. **Introductions of MCO Commission Members – 14 Members:** The following members introduced themselves and provided insight into their backgrounds: **State Representative Camille Lilly, Anthony LoSasso, Charles Hartman, David Sharar, Garth Reynolds, Gerald DeLoss, Jennie Pinkwater, Joshua Gottlieb, Jordan Powell, Mathew Wolf, Nadeen Israel, Olumide Idowu, William Simon, and Angela McLemore, Designee for Senator Mattie Hunter.**
- VII. **Review of Meeting Dates:** Overview of the MCO Oversight 2024 Meeting Schedule was provide by **Melishia Bansa.**
- VIII. **Review Purpose of the MCO Oversight commission – 13 points** were read by Melishia Bansa. 13 points can be found at the following link:
<https://www.ilga.gov/legislation/ilcs/documents/030500050K5-30.17.htm>
 1. **Dana Kelly, HFS Chief of Staff,** provided more context regarding the framework of the 13 points and insight into the plan to address specific points each meeting.
- IX. **Healthcare & Family Services Executive Presentations. Complete presentations will be made available under the MCO Oversight Commission Presentations Decks at the following link:** [Medicaid Managed Care Oversight Commission \(illinois.gov\)](#)
 1. (Point 1): Review Data on Health Outcomes of Medicaid Managed Care Members including quality measures was presented by Michelle Eckhoff, Quality Assurance Manager & Dawn Wells, Bureau Chief of Quality Management – (BQM).
 2. (Point 2): Review of Current Care Coordination and Case Management Efforts as it

pertains to the Managed Care journey was provided by Helena Lefkow, **Deputy Administrator of Managed Care Performance.**

- a. More detail regarding an overview of Network Adequacy, Social Determinants of Health, Health Related Social Needs/ Social Influencers was provided by Keshonna Lones, Director of Account Management – (BMC).

3. Other MCO Updates included a brief snapshot of Business Enterprise Programs Updates provided by Keshonna Lones, Director of Account Management – (BMC).

X. Discussion – Commission will dive in deeper to topics during the next meeting.

XI. Public Comments – No public Comments were reported.

XII. Additional Business: Representative Lilly, Co-Chair, opened the floor for any new or additional business; none was noted by commission members.

1. No Items for future discussion were reported

2. General Announcements regarding member resources were provided by Melishia Bansa

XIII. Adjournment: Meeting was adjourned at 3:10 p.m.

1. **Motion:** Representative Lilly, Commission Co-Chair presented motion to adjourn meeting. This motion was moved by **Olumide Idowu**, Commission Member. **Nadeen Israel**, Commission member, seconded the motion. No oppositions. No abstentions. **Motion Carried.**
 2. Next Meeting July 2024.
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