



HFS

Illinois Department of
Healthcare and Family Services

JB Pritzker, Governor
Lizzy Whitehorn, Director

401 South Clinton, 7th Floor
Chicago, Illinois 60607

Public Meeting Notice

MCO Oversight Commission

Thursday, April 23, 2026 | 12:00 P.M. – 2:00 P.M.

This meeting will be held virtually using WebEx.

To join by link: Please register in advance of the meeting and join the meeting a few minutes before it starts. Please use the following meeting link to register:

- <https://illinois.webex.com/weblink/register/rb47307f87d380a13099e1e3d61616588>
 - During this brief registration your name and email will be required.
 - Once registered, WebEx will provide you with access to the meeting link.
- **To join by phone:** +1-312-535-8110 (Chicago) Toll, +1-415-655-0002 US Toll
Meeting Number & Access Code: 2863 086 2376 **Password:** MCOC42326

Agenda:

- I. Call to Order**
- II. Welcome by Co-Chairs**
- III. Roll Call of Members**
- IV. Introduction to HFS Staff**
- V. Review of Meeting Minutes**
- VI. Healthcare and Family Service Executive Presentations**
- VII. Discussion**
- VIII. Public Comments**
- IX. Additional Business Old and New**

a. Items for future discussion

b. HFS Announcements

i. Review Meeting Dates

ii. Boards and Commissions Resources

1. Rules

2. Bureau of Training

X. Adjournment

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- HFS is committed to ensuring that this Commission meets the disability access needs of all participants. Please contact HFS.Boards.and.Commissions@Illinois.gov and with any disability access requests as early as possible. Please use the following subject line in your email: **Request for Disability Support for MCO Oversight Commission Meeting: Thursday, April 23, 2026.**

WebEx Tips

- Closed Captioning will be available during the meeting.
- We strongly suggest using the WebEx link to attend the meeting so that you will have full functionality and capabilities during the meeting.
- You may use your computer's audio or the phone option for sound; in our experience the "Call me" option has the best sound quality.
- If you are calling-in and not using the WebEx link, and need assistance, please email HFS.Boards.and.Commissions@Illinois.gov **before 8:00 a.m. on Thursday, April 23, 2026.** Please use the following subject line in your email: **Request for Attendee Support for MCO Oversight Commission Meeting: Thursday, April 23, 2026.** You will then receive any last-minute meeting materials if applicable.
- Individuals participating through WebEx may use the "chat" function to communicate with the meeting host and/or co-host.

To Provide Public Comments, You Must Register in Advance as Follows:

- To speak during the meeting, interested parties must email HFS.Boards.and.Commissions@Illinois.gov and register **by no later than 4:00 p.m. on Wednesday, April 22, 2026.**

- Please title your email correspondence with the following statement in the subject line: **Request to Provide Public Comment during MCO Oversight Commission Meeting: Thursday, April 23, 2026.**
- All public speakers must provide their name, title, organization name, email address and contact number when signing up to speak.
- **Speaker Requirements During the Meeting:** The Department will try to accommodate as many requests as possible, however there is limited availability for public comments.
- Comments must be short in length. At the Department's discretion and based upon the public comment time allotted, each speaker will be given less than 3 minutes to provide comments during the meeting.
- Speakers on the same subject are encouraged to collaborate and have a single spokesperson, if possible.
- Once your request has been reviewed, you will receive a confirmation email from Melishia Bansa.
- Registrants will be provided with details of how to join the meeting to provide comments by no later than **10:00 a.m. on Thursday, April 23, 2026.**

Regarding the Submission of Written Comments:

- Additionally, interested parties may also provide written comments to the Department in lieu of speaking during the meeting.
- Comments will be read into the record by the Chair or administrative personnel.
- **Comment Requirements:** Comments must be short in length and **must not** exceed 3 minutes when read during the meeting.
- Please email request to provide written comments to HFS.Boards.and.Commissions@Illinois.gov **by no later than 4:00 p.m. on Wednesday, April 22, 2026.**
- Please title your email correspondence with the following statement in the subject line: **Request to Provide MCO Oversight Commission Written Comment on Thursday, April 23, 2026.**

Postponing the WebEx Meeting:

- If in the event of any technical errors with the Virtual WebEx platform that could impede upon the virtual operations of the meeting experience, the meeting will be postponed until further notice.
- Registered Attendees will receive an email notification informing them the meeting has been postponed until further notice.

- Registered Attendees will receive an email notification regarding the new date of the rescheduled meeting.

This notice is available at: [Boards and Commissions | HFS \(illinois.gov\)](#)