

Dental Policy Review Committee Minutes
Illinois Department of Healthcare and Family Services
July 18, 2007
1:00 p.m.

Members Present: (9), Dr. David Clark, Dr. Gerald Dismer, Dr. William Goebel, Greg Johnson, Dr. Henry Lotsof, Dr. Ronald Mizer, Dr. Sheldon Rosenstein, Dr. Richard Perry, and Dr. James Thommes

Members Absent: (2), Dr. Larry McBride and Dr. Michael Stablein

A quorum is present for business purposes.

HFS: Dave Spinner, Deborah Saunders, Patti Kimmel, Colleen Kane, and Vinay Battula and Rebecca Spinner

Doral: Sarah Tobias, Nick Barnette, Kelly Pulliam and Krista Smothers

IDPH: Julie Janssen

IDCFS: Karen Mordock

DSCC: Gerri Clark

Guests: Mary Pat Burgess, CDPH
Judy Reddick, IFLOSS
Dr. Clifford Brown
Kathy Chan, Illinois Maternal and Child Health

The meeting opened at 1:00 P.M. with introductions of Policy Review Committee members, staff, and guests attending the meeting.

Dave Spinner called for a motion on the March 21, 2007 meeting minutes sent to the members. Judy Reddick, not a Dental Policy Review Committee member, requested clarification on the minutes with Lake County and Southern Illinois University presentations. Dave Spinner requested clarification from Dr. Gerald Dismer. Dr. Dismer stated that the program is the same, just a new location. No change is necessary.

Dave Spinner next requested clarification from Dr. William Goebel. Dr. Goebel stated that the Southern Illinois University Special Needs Clinic is only in the developmental stage and not operational yet.

Based on Dr. Goebel's confirmation, the minutes of the March 21, 2007 meeting were corrected to read that the Southern Illinois University Special Needs Clinic is only in the developmental stage and not operational yet. After that change, a motion was made by Dr. Richard Perry and seconded by Dr. Lotsof to be approved as corrected. Motion carried.

Oral Reports

Dave Spinner stated that the HFS report would be moved to the end of the meeting to accommodate Bureau Chief Deborah Saunders schedule so she can make a presentation.

DORAL DENTAL SERVICES OF ILLINOIS

Statewide Dental Provider Enrollment

Sarah Tobias distributed the Rolling Trend report for Dental Provider Enrollment covering October 2005 through March 2007. There is a very small movement downward in the actual provider count, however there is an increase in the number of providers billing one or more claims. Sarah Tobias advised that there were 2,118 dental providers, with 1,929 providers submitting at least one claim in the previous 18 months and 1,374 submitting at least seventy claims in the past 18 months. These providers are a subset of the population of 9,600 Illinois licensed dentists, 8,000 of whom have Illinois addresses. A presentation on recruitment efforts will be given at each meeting. *A copy of the presentation is attached to the minutes.*

Participant Outreach Initiative

Sarah reported on the status of the HFS/Doral Participant Outreach Initiative. HFS and Doral are conducting a Participant Outreach Initiative process for the second year. This project is to provide dental services to All Kids enrollees who have been enrolled in the HFS medical programs for over 12 months and have not received any dental services during their enrollment period. The outreach project has not yet been completed this year as they are working with a smaller company on the telephonic portion of the project, thus it is taking longer to complete. In Phase 1, Doral sent out 135,028 Outreach Mailings between July 31 and August 1, 2006; 119,152 recipients received the English version and 15,876 received the Spanish version. In Phase 2, Doral out 107,637 Outreach Mailings on December 15, 2006. To date, 75,183 children have received dental treatment, which represents a 34% overall success rate for the outreach mailing campaign. In Phase 3, Doral will be making a phone call to those families who do not receive a dental visit in response to the first two mailings. The complete second year report will be presented at the November, 2007 meeting.

Dave Spinner commented that HFS is very pleased with the results of Phase I and II postcard mailing effort. HFS payment history had a spike of a 40% increase in the number of participants who saw a dentist within 60 days of receiving the postcard and who hadn't been seen in 12 months or more previously. Sarah also commented that she thought that this years postcards were done in colors and in two different languages made an easy reminder for parents to make the dental appointments.

Sarah introduced Krista Smothers as Doral's new outreach coordinator. She will be continuing the outreach in a number of ways.

Doral Provider Recruitment Project

Sarah reported on the Doral Dental Provider Recruitment Project and the new concept they are implementing with the new contract. Instead of sending out packets with all

information, applications in them at one time, they will be dividing the state into regions and will complete one region at a time. This will also involve follow up calls. At that point, Doral Provider Relations Representatives will go to the interested offices and actually fill out enrollment paperwork for the provider.

Sarah introduced Kelly Pullium, the new downstate Provider Representative. She and Nick Barnette will be heavily involved in this year's provider recruitment effort. With the new contract, HFS and Doral will be trying some new recruitment ideas.

Greg Johnson questioned if all dentists would be receiving the Doral quarterly newsletter. Sarah stated that all dentists not enrolled with Doral would receive the newsletter once during the year. All enrolled dentists receive the newsletter quarterly. Mr. Johnson stated he thought it would benefit Doral to send the newsletter to all dentists on a quarterly basis to keep the Doral name and accomplishments in front of them, in hopes that they would want to become a part of the HFS Dental Program. Sarah said that idea could be investigated.

DEPARTMENT OF PUBLIC HEALTH

Early Childhood Caries Prevention Program

Julie Janssen reported on the Early Childhood Caries Prevention Program. Department of Public Health (IDPH) staff have provided training to various organizations including Women, Infants and Children (WIC), Head Start, Family Case Management and Teen Reach programs regarding education/screening/referrals to children seen. IDPH is targeting the education to families with the poorest oral health IQ.

IDPH Dental Sealant Program Highlights

Julie Janssen reported some sealant program highlights. The new fiscal year for the sealant program began July 1, 2007. IDPH has awarded 60 grants mostly to local health departments, with some schools and non-profit agencies. DuPage County Health Department has reported that all kids in the programs are getting preventive and follow-up dental care with the possibility of a dental home outcome. Whiteside County has agreed to serve the surrounding counties for school-based services and the establishment of dental homes, so they will be covering 6 counties where dental is under served. River Bend is working with SIU Dental School for follow-up care. Other areas of the state are also working with their local health departments and dental schools to get follow up care for the kids. The increased All Kids program enrollment has resulted in additional Sealant grants funding awards as some of the grantees did not use all of their funds last year and reduced their funding request for the new year. Sealant Grantee workshops will be held next week to ensure that they are in compliance with HFS requirements.

Oral Health Conference

Julie Janssen announced the upcoming Oral Health Conference in Bloomington on October 17 -18, 2007.

Seals Program

Administrative dollars are also being offered to, among other things, offer software that would help track program costs effectiveness and determine the amount of averted disease.

Sealant Budget

Julie Janssen stated that IDPH has requested additional money for the sealant project in the new budget. At next week's sealant grantee workshop, they will ask for suggestions as to how any new money should be used.

Free Care Requirement

Dr. Clifford Brown, HFS Dental Program and independent sealant subcontractor, asked about billing conflicts with providing free services to children. Dr. Brown stated he has a letter that goes to the parents/guardians that mentions free care and he is concerned that the letter must be revised. Greg Johnson stated that the letter couldn't mention "free care" and be compliant with Federal regulations. Dave Spinner provided clarification of the question with the explanation that a provider couldn't bill Medicaid for eligible students and then provides free care to the other students. This is a Federal regulation that cannot be violated.

Dr. Gerald Dismar stated that Lake County provides the services and bills the parent/guardian if the child is not enrolled in Medicaid. They may or may not be paid for the services.

HRSA Grant Application

Julie reported that IDPH has submitted a competitive grant application with HRSA. The money would be used to expand the Early Childhood Caries Prevention Program to train physicians to provide dental screenings and referrals. They are adding a DSCC focus to accommodate special needs children. IDPH would like to see more training and education for serving special needs children.

Fluoride Varnish Data

Dr. Lotsof asked Julie if there was any data on the fluoride varnish program. He stated that data on infants is almost nonexistent. Julie stated that Illinois doesn't have that data compiled either. Deborah Saunders stated that HFS is paying the special pilot project out of a separate account and is tracking the expenses. This is providing fluoride varnish to under age 3 by primary care providers who have been trained. UIC will be providing the research of the project. Julie stated that ICAP would like to send people out to help physicians with billing issues and also shadow physicians to see what they are actually doing. Only trained physicians can perform treatment and be paid.

DEPARTMENT OF CHILDREN AND FAMILY SERVICES (DCFS)

Dental Access Issues

Karen Mordock reported that they are still having some problems accessing dentists for their children especially in central and southern Illinois. She requested that DCFS would like to have a list of dentists enrolled in those areas. Sarah Tobias stated that they couldn't

publish a list of dentists. It is part of their agreement with the dentists that this is not to be done. Sarah stated that it would be best to call Doral because sometimes they can get a dentist to take someone that they might refuse to take with a cold call. Karen asked if the Rolling Trend report could have the number of dentists available in each region or county. Both Sarah and Dave stated they can't do it by county due to HIPAA legality issues, but would investigate the possibility of doing it by regions.

CHICAGO DEPARTMENT OF PUBLIC HEALTH (CDPH)

Chicago Department of Public Health Sealant Program

Mary Pat Burgess, Chicago Department of Public Health (CDPH) Sealant Program Coordinator, reported on the school-based program. CDPH staff are in the process of entering all of the students into the CDPH database for the 2006/2007 school year. CDPH program providers have treated approximately 30,000 students in 477 schools and have placed approximately 60,000 sealants. Last school year more Pre K and Kindergarten students were examined and they do not typically get sealants placed so that accounts for the spike in kids seen, but not in sealants placed. Summer interns of three or four college students are helping with the data entry so it is going a lot faster.

HFS Dental Program Requirements

CDPH has been working with Doral and HFS staff on the new HFS Dental Program dental forms for school-based providers and the forms have been revised and being printed. CDPH is being proactive to help contractors understand what is expected in reporting. They should be able to start scanning the forms into the CDPH system by August 1st.

School Based Provider Issue

Mary Pat Burgess stated she is concerned about the Arizona provider coming into Illinois to provide school based treatment. Greg Johnson stated that the owner must be a dentist licensed in Illinois or they cannot practice in Illinois as outlined in the Illinois Dental Practice Act.

Program Expansion

The Chicago Archdiocese has requested that CDPH provide dentists to come into their schools to do school-based exams. They have 115 schools of which 70 to 80 would fall into the need category.

Mandated School Exam Reporting

Greg Johnson asked if the Chicago Board of Education had been given the file of 5,000 kids for grades Kindergarten, second and sixth grade that have been examined because Cook County is not showing any school exam forms being submitted to the state. Mary Pat Burgess stated the files had been sent to Chicago Public Scholl administration, but she didn't know if the Board has submitted them.

LAKE COUNTY HEALTH DEPARTMENT (LCHD)

LCHD North County Clinic

Dr. Gerald Dismar reported that the North Chicago Clinic now has two full time dentists. One of the dentists is doing four-day/10 hours per day schedule to accommodate patients needing later appointments. It has worked out very well. They have 5 exam rooms plus two UIC resident dentists that rotate in and out for clinical experience.

Long Term Care Issue

Lake County has a long-term care facility group by the name of Resi-Dent that is going into nursing homes with a large number of Medicaid patients to provide dental services. There is a capitation rate of \$59 per month per patient. The Department of Insurance has approved them. The group bills the patient and they are to pay out of their monthly stipend from the state. However, Lake County Health Department dentists are being contacted by nursing homes to provide treatment because the Resi-Dent dentists are only providing preventive care and not any follow up restorative treatment. Dave Spinner stated that HFS Legal would like information from the Illinois Dental Society on this group. Greg Johnson stated they are voluntary services under the Limited Practice Act. He will check into it. Dave stated that HFS would need a written statement from Dr. Dismar that the HFS OGC, OIG and Department of Insurance could further review.

Health Fair

Dr. Dismar also reported that the Kids First Fair is scheduled for August 1st. They will see 800 to 1000 kids for various services.

Dental Access

Dr. Dismar reported LCHD is reviewing the possibility of starting another Waukegan Clinic, which would have two dental chairs and would open in 2009. They may be applying for a FQHC federal grant in the near future with the start up money coming from an FQHC expansion grant.

LCHD School Sealant Program

Dr. Dismar on the sealant program for the 2007/2008 school year. After many years of problems, the mobile school providers are working more closely with the health department. Lake County has divided the Waukegan schools with the mobile dentists with Lake County doing the follow up care. This seems to be working well.

ILLINOIS MATERNAL AND CHILD HEALTH COALITION

No report.

UNIVERSITY of ILLINOIS at Chicago (UIC) COLLEGE of DENTISTRY

UIC Resident Treatment Program

Dr. David Clark reported that their 4th year UIC resident students are doing rotations at 14 different sites in Chicago, 2 sites in Rockford and in couple of other countries around

Chicago. The residents provide the dental services supervised by licensed dentists in the dental clinics.

Dave Spinner announced that Dr. Clark has been appointed to the Dental Peer Review Committee.

SOUTHERN ILLINOIS UNIVERSITY DENTAL SCHOOL

Sedation Permit Issue

Dr. Goebel reported on a question he had been asked about access to care for developmentally disabled patients needing sedation. He reported that the State of Illinois is catching on to the terminology for sedation. Sedation is broken down into different categories.

1. Anxiolysis Sedation (no Sedation Permit) can be done by an unrestricted license with no additional training after dental school. This type of sedation does not have the patient lose ability of movement.
2. Restricted conscious sedation (Sedation Permit A) requires 60 hours of additional training. The dentist is promising the patient sleep or amnesia with sedation.
3. Deep Sedation (Sedation Permit B) causes the patient "to go to sleep". An oral surgeon generally does this sedation.

Permit A is a limited service (some pediatric dentists use it) and Permit B is restricted to oral surgeons.

Dr. Goebel stated that a dental hygienist could administer nitrous oxide and monitored by a dental assistant with additional sedation training.

Dr. Goebel stated that Sedation Permit A is what would be needed to control developmentally disabled, but that there is not much availability to do restorative work because so few providers are certified. In the fall of 2007, the ADA is changing the terminology and permits so availability will be even more restricted. Greg Johnson stated that everything is based on the intent of the dentist. There is a chart in the back of the rules that specifies intent.

ILLINOIS STATE DENTAL SOCIETY (ISDS)

National Provider Identification Numbers

Greg Johnson discussed the hurdles of the National Provider Identification Numbers (NPI).

School Based Program

Greg stated that the August edition of the ISDS Illinois Dental News will have information on the HFS Dental Program school based approval process for the school based providers.

Legislative Issues

Greg stated that there is currently legislation to increase the dental grants from \$35K to \$100K per year totaling \$1M. There is also legislation that would add to Public Health grants, four grants of \$25K per dentist to help a dentist pay school loans if the dentist would agree to practice in underserved areas of the state.

Clinic Preventive Services

Greg stated that some Public Clinics are limited to basic preventative services because they can't afford to do the restorative services. This is a problem when they provide just the preventive services in the clinic setting and then refer to another dental clinic for restoration services. The restorative provider is the loser as the preventive services has already been provided by the first provider. Dave Spinner reiterated that when these clinics apply for grants they are being monitored very closely to make sure they do restorative services or the grants are not issued.

DIVISION of SPECIALIZED CARE for CHILDREN (DSCC)

Dental Access Issue

Jerri Clark reinforced the statement by Karen Mordock of DCFS as DSCC caseworkers have a hard time finding providers for the children they case manage in the central and southern regions of the state.

IFLOSS

Oral Health Conference

Judy Reddick announced the upcoming Oral Health Conference in Bloomington on October 17 -18, 2007.

Oral Health Plan II

Judy Reddick reported that the Oral Health Plan II summit meeting was held last November. She distributed a limited number of booklets containing a synopsis of the meeting. They are in the process of having the information added to their web site.

HEALTHCARE AND FAMILY SERVICES (HFS)

Dental Clinic Grant Program Update

Dave Spinner gave an update of the Dental Clinic Grant Program. Ten local health department dental clinics (Bureau, Edgar, Kane, Lake, Macoupin, Southern Seven, Village of Oak Park, Whiteside, Will and Winnebago) have successfully completed the program. Grantees in their second year of their HFS dental clinic start up grant include: 1) Winnebago County (Milestone), which began its grant on August 1, 2005, 2) Saline County, which began its grant on September 12, 2005, 3) Jasper County, which began its grant on May 1, 2006, and 4) Hancock County, which began its grant on May 15, 2006. Grantees in its first year of their HFS dental clinic start up grant include: 1) Vermillion County, which began its grant on May 2, 2007. One county has submitted a proposal for funding that are under Department review: 1) Cass County. Dave informed the committee of other local health departments that have requested information about the grant program. These are Champaign, Lake County, Logan County, and Chicago Department of Public Health. *A copy of the presentation is attached to the minutes.*

School-based Preventive Program

Dave Spinner reported that Doral has been working with the school based providers so they understand the new reporting forms which will be required beginning September 1, 2007. Colleen Kane will be monitoring this program and working to assure that the children in need of restorative treatment get the needed treatment. Doral had received 5 applications for the program, one of which has already been approved. Sarah discussed the reminder letter that Doral had created and HFS requested that Doral send it to all the providers and follow it up with phone calls.

Dr. Clifford Brown questioned several issues with the program. He thinks the referral network may not work as the dentist may be referring the patient to a dentist other than the one the patient usually sees. It was noted that this could happen, but the referral process is geared to those children who do not have a regular dentist and without the referral probably wouldn't get the needed restorative treatment. Dr Lotsof stated that only 2 ½% of the children were receiving any restorative treatment. This program is meant to reinforce the need for follow up care and hopefully promote the "dental home" concept. Deborah Saunders stated that the "dental home" access to care for every child is the mission of the HFS Dental Program.

Dr. Brown also stated his concern that the graphs on the form that goes home to the parent is too complicated. He doesn't feel the parents have any hope of understanding the terminology on the form. He also feels the categories are wrong for the severity of the caries or additional treatment needed. Dr. Lotsof stated that this is a new program and some of the categories may need to be revisited at some point, but the basis for the scores is to get treatment for those children who would normally not get it.

Deborah Saunders announced that she is forming a workgroup to discuss and positively promote the school-based program. She encouraged any and everyone in the meeting to sign up for the workgroup and help work through the program issues. The new quality assurance process is evolving and will be refined over time, based on findings,

recommendations, and usefulness – meeting needs on HFS children (All Kids' participants).

Doral Dental Referral Notepad

Deborah Saunders announced that a new educational tool is now available to provide to parents with Doral's toll-free telephone number by PCPs and tie primary care providers, LHDS, WIC, and others closer to dental-referrals to dentists. Doral and HFS is in the process of distributing the notepads to family case managers, school-based providers and physicians to facilitate their referrals to dentists for follow up treatment. The notepads are easy tear-off pages that can be sent home with the parent or guardian with Doral's number for dental referrals.

Julie Janssen stated that IDPH would like to include the notepads in their packets to the WIC programs. Ms. Saunders thanked her for the offer and will see that she gets the notepads.

Smoking Cessation Referral Notepad

Deborah Saunders informed the committee about the development of another notepad. This educational notepad pertains to Smoking Cessation Referral Notepad, although they have not been printed yet. These notepads are geared toward distribution at the dentist's office and for the dentist to give to their patients, who may need help to stop smoking. These, too, have easy tear-off pages that gives the number for the Illinois Tobacco Quit Line and can be sent with patients to promote smoking cessation.

Questions and Answers

There were none that hadn't been addressed during the meeting.

Next Meeting

Dave stated that the next meeting would be on November 7, 2007 at 1:00 P.M.

A motion was made by Dr. Richard Perry and seconded by Dr. David Clark to adjourn the meeting. Motion carried.