#### Dental Policy Review Committee May 4, 2011 1:00-3:00 p.m. Videoconference between Chicago, IL and Springfield, IL

**Members Present:** Mary Pat Burgess, Dr. David Clark, Dr. Gerald Dismer, Dionne Haney, Dr. Mary Hayes, Julie Janssen, Dr. Ronald Mizer, Dr. Indru Punwani, Dr. Sheldon Rosenstein, Dr. Debra Schwenk, Dr. James Thommes, Dr. James Wahl

Members Absent: Dr. Henry Lotsof, Dr. Richard Perry

### Others Attending:

DentaQuest: Colleen Batty, Sarah Tobias, Nick Barnette, Kelly Pulliam, Krista Smothers Healthcare and Family Services: Gina Swehla, Deborah Saunders, Heidi Johnson, Shelly DeFrates, Jaci Vaughn, Jamie Tripp IDPH – Julie Janssen, Ann Roppel IPHCA: Sangeeta Wadhawan (by phone) UIC – DSCC: Tess Rhodes IFLOSS: Judy O'Shea DCFS: Karen Moredock Shriver Center on Poverty Law – Andrea Kovach

Meeting was called to order by Gina Swehla. Introductions were made. New attendees, including committee member Dr. Debra Schwenk, and participants Sangeeta Wadhawan from the Illinois Primary Health Care Association and Colleen Batty from DentaQuest were introduced.

### **Old Business**

**February 23, 2011 Dental Policy Review Committee Minutes:** Minutes from the February 23, 2011 meeting were reviewed. Two corrections were necessary. A motion to approve the minutes was made by Dr. Dismer and seconded by Mary Pat Burgess. Motion carried. The minutes, with the requested revisions, will be posted to the Dental Program website at <u>www.hfs.illinois.gov/dental/</u>

# New Business

### **HFS Report**

All Kids School-Based Dental Program: Illinois Department of Public Health (IDPH) staff have begun on-site monitoring visits with dental providers working in the school setting. IDPH outlined several issues of concern, including prophylaxis excluding scaling, inadequate infection control, and lack of an adequate referral network for follow-up care. A summary report will be compiled and given to the HFS Dental Program Manager.

Committee members had several questions regarding the monitoring criteria, including if dental assistants' credentials are verified (they are), how longevity of sealant placements can be verified (past dental records), and availability of

X-rays in the school-based program. It was also clarified that a mobile dental van provider who provides both preventive and restorative services may be considered a child's "dental home".

**Local Government Claiming:** Thirteen local health departments have submitted claims for reimbursement of administrative costs. Nine claims have been processed:

Local Health Department	Amount of Match
Adams	\$2,371.03
Bond	\$45,054.42
Champaign-Urbana	\$23,909.28
Dewitt-Piatt	\$3,582.37
Hancock	\$10,832.09
Кпох	\$6,811.07
Macoupin	\$21,788.97
McLean	\$5,054.48
Peoria	\$35,771.40
Total	\$155,175.11

Claims from health departments in Bureau, DuPage, Evanston and Tazewell Counties have not yet been processed.

**Dental Clinic Grant Program:** The Dental Clinic Grant Program's grantees are in various stages of the grant process:

Grantee	Award Stage
Four applicants from grant process ending March 1, 2011	Initial review
22 health department and FQHC grantees from grant process ending November 15, 2010	Pending final approval
Clinics in Pike, Logan, Sangamon, and Tazewell Counties	Awarded, end date June 2012
Clinic in Kane County	Awarded, end date June 2011
Clinics in Bond, Dewitt-Piatt, Douglas, and Fulton Counties	Awarded, end date May 2011

# Integrated Care Program

- Effective May 1, 2011, HFS is implementing a new healthcare program called the Integrated Care Program (ICP).
- The ICP serves seniors and persons age 19 and older with disabilities who receive medical benefits under the Aid to the Aged, Blind and Disabled (AABD) program, but are not eligible for Medicare.
- Enrollment in the ICP is limited to persons living in Cook (excluding the City of Chicago), DuPage, Kane, Kankakee, Lake, and Will Counties.

- Enrollment is mandatory.
- Two health plans, Aetna Better Health and IlliniCare Health Plan, will manage the healthcare of persons enrolled in ICP.
- Persons previously eligible for Your Healthcare Plus, a disease management program, will begin receiving these services through the new ICP or Illinois Health Connect.
- More information on ICP is available at <u>www.illinoiscebicp.com</u>

### DentaQuest Report

**Dental Office Reference Manual (DORM):** A revised, updated DORM is scheduled for release July 1, 2011, replacing the current edition. HFS Dental Program and DentaQuest staff members have made revisions, streamlined text and forms, and are now awaiting review by the Committee and other stakeholders before final publication. The review-ready draft should be released the week of May 9.

Notable Revisions in the 2011DORM

- Benefit limitations for orthodontia have been changed to allow adjustments less often than once per month. It was noted that this is a change in professional technique only. The standard of care for orthodontia remains the same.
- The "Clinical Criteria Children Under Age 21" and the "Clinical Criteria Over Age 21" (currently sections11.0 and 12.0) have been combined, where possible, to reduce redundancy.
- All Kids School-based Dental Program guidelines:
  - Providers must use a Google-based calendar to schedule school visits
  - o Oral health scores must be submitted electronically
  - Referral process now has limited options. Follow-up care will be provided by the school-based provider in his/her office or mobile unit or the provider will employ a case manager to work with families to access needed services.
  - School Exam Follow-up Care Form is revised. A suggestion was made to include a message on the form reinforcing the need for continued oral health services even if the child's dental score is a 1 (dental services not need at this time)

### Provider Enrollment Report

The Rolling Trend report was not available, but an enrollment summary report was provided. From January 1, 2011 through March 31, 2011, the number of dental practitioners enrolled in Illinois' Dental Program has increased from 2,599 to 2,610.

#### Other Reports Chicago Public Schools Dental Program

School-based dental services have been provided in 75% of Chicago Public Schools (CPS) as of today. Goal is to complete all schools by May 31. Case management services are being developed which will have staff contacting parents of students who are in need of dental care but haven't been seen by a dentist (based on DentaQuest claiming records).

28% of CPS principals have responded to the dental services survey.

The contract between CPS and the Department of Public Health is being negotiated.

One school-based dental provider has been removed from the CPS program following a quality standards review.

### IDPH – Division of Oral Health

An award has been made to three grantees who are integrating medical, dental and maternal/child health programs.

The use of fluoride mouth rinse has regained popularity according to information provided at the recent National Oral Health Conference. Use of fluoride rinse is being promoted in targeted rural and low income areas.

# Illinois State Dental Society (ISDS)

The three-year IDPH grant agreement with ISDS ended September 2010. The grant related to dental hygienists and dentists providing services at long term care facilities. No information regarding renewal of the grant has been released. During the three-year grant period ISDS worked with 19,000 employees at 999 long term care facilities.

The ISDS Bridge to Healthy Smiles program is focusing on the need for expanded public dental programs in Cook County. One-third of Illinois' underserved population resides in Cook County. These efforts include taking an inventory of remaining dental equipment available from the public dental clinics that have closed within the past several years. ISDS will be asking for an additional \$1 million to be added to the Cook County budget for public dental clinics.

The April issue of Illinois Dental News will feature an article written by Dr. Jason Grinter.

# Illinois Department of Children and Family Services (DCFS)

The number of DCFS children incorrectly identified as "ineligible" in the DentaQuest system has increased. DentaQuest staff will work with DCFS staff to resolve the issue.

# IFLOSS

The 2011 Statewide Oral Health Conference will be held in Rosemont, Illinois October 27-28.

# UIC – Division of Specialized Care for children (DSCC)

The "dental home" concept is emphasized as part of the care coordination provided for families and children with special health care needs.

### UIC-Pediatric Dentistry-Dr. Indru Punwani

Pediatric dentists have expressed several concerns with the All Kids program including low reimbursement rates, no-show patients, and preventive services being done elsewhere before child visits the pediatric dentist. 90% of children are receiving preventive dental services with only 18% receiving follow up care.

### Illinois Primary Health Care Association (IPHCA)

The Oral Health Survey - Safety Net Clinics in Illinois is available at <u>www.iphca.org</u> or by calling (312)962 -3032. IPHCA also does training-see website for details.

### Illinois Department of Public Health—Division of Oral Health

Julie Janssen reported on the fluoride bill that was recently introduced. Illinois is one of only 12 states in the nation to have a fluoride bill. IDPH will continue to monitor the bill. Division of Oral health staff will work with the sealant grantees to see if they are experiencing issues with DCFS children and not getting the proper consent forms. Julie also reported that the National Oral Health Conference was held April 11-14, 2011 in Pittsburgh.

### **Chicago Department of Public Health**

Mary Pat Burgess reported that there are 93,000 Chicago Public Schools enrolled children for the 2009 – 2010 school year with 211,000 sealants being placed and 38,000 referrals with scores of "2" (dental care needed) and 8,500 with scores of "3" (urgent dental care needed). Anticipated numbers for the 2010-2011school year is approximately 111,000 children.

The database system is being upgraded with the expected outcome of freeing up staff time for case management needs.

A survey of CPS principals is being conducted. Mary Pat will report results at an upcoming meeting.

#### Lake County Health Department

The Lake County Health Department is waiting for receipt of a \$2 million capital grant to build to new dental clinic for the Zion area.

Adjournment: Meeting adjourned at 2:50 p.m.