

Dental Policy Review Committee
April 14, 2010
1:00-3:00 p.m.
Videoconference between Chicago, IL and Springfield, IL

Members Present: Mary Pat Burgess, Dionne Haney, Julie Janssen, Dr. Henry Lotsof, Dr. Richard Perry, Dr. Sheldon Rosenstein, Dr. James Thommes, Dr. James Wahl, Dr. Gerald Dismer

Members Absent: Dr. William Goebel, Dr. Ronald Mizer

Others Attending:

DentaQuest: Sarah Tobias, Nick Barnette, Mary Murack, Kelly Pulliam, Krista Smothers
Healthcare and Family Services: Heidi Johnson, Patti Kimmel, Candace Meserole, Debby Saunders, Gwen Smith, Jamie Tripp, Jaci Vaughn

Shriver Center on Poverty Law: Carrie Gilbert, Andrea Kovach

UIC – DSCC: Leslie Frederick

IFLOSS: Judy Redick

DCFS: Karen Moredock

IPCHA: Kelly Carter, Sharee Clough

IMCHC: Kathy Chan

Guest: Judy King

Meeting was called to order by Debby Saunders. Introductions were made.

Old Business

November 4, 2009 Dental Policy Review Committee Minutes: Minutes from the November 4, 2009 Dental Policy Review Committee meeting were read and approved with one minor correction. The minutes, as approved, will be posted to the Dental Program website at www.hfs.illinois.gov/dental/

New Business

Grant Application Workgroup: Debby Saunders asked for volunteers to participate in a workgroup to review the current dental grant application and review/revise criteria for competitive procurement. Julie Janssen, Judy Redick, and Dr. Gerald Dismer volunteered to participate. It was also suggested that the workgroup include a current grantee, a FQHC representative from a clinic that has a dental clinic, and a FQHC representative from a clinic without a dental clinic. The grant application workgroup will be notified of a meeting date and other potential members will be contacted by the HFS Dental Program.

Dental Grant Program: Patti Kimmel reported on the status of the Dental Grant Program which allows HFS to grant funding for dental clinic development and expansion to local health departments, federally qualified health centers, and rural health centers. The HFS Dental Program currently funds four dental clinics with a 2-year grant. The clinics are located in Bond, Dewitt/Piatt, Douglas and Fulton Counties. There are five

additional grant applications pending review and approval: Logan, Pike, Macoupin, Tazewell, and Edgar Counties (local health departments).

HFS and the Capital Development Board are collaborating to allocate \$2 million of the \$50 million in the Capital Development Fund to be spent on dental grants over a three-year period. These funds will be used to fund approximately nine dental capital projects across the state.

Local Health Department Administrative Claiming Status: Patti Kimmel reported that HFS has developed a process to allow local health departments to claim Federal Financial Participation for the unreimbursed cost of providing dental services to Title XIX (Medicaid) clients. The cost must have been paid from local dollars and those dollars must not have been used to match any federal awards. The complete claiming process is still being developed. To participate in the program the local health department must have a signed Interagency Agreement with HFS. Retroactive claiming from October 1, 2009 forward will be allowed.

Fluoride Varnish Program: Gwen Smith reported on the HFS Fluoride Varnish Program, Bright Smiles From Birth (BSFB). The goal of the program is to improve access to dental care and reduce early childhood caries for children under age 3. HFS is using private foundation grants to fund the pilot and has many partners, including the Illinois Chapter of the American Academy of Pediatrics (ICAAP), the Illinois State Dental Society (ISDS), University of Illinois Chicago UIC Department of Pediatrics and Department of Pediatric Dentistry, the Illinois Primary Health Care Association (IPHCA), DentaQuest, and private dentists. The program is currently operating in Cook County, the Collar Counties, Rockford, Peoria, and in some FQHCs. Provider recruitment has started in Champaign.

The pilot trains certain pediatric health care providers to apply fluoride varnish in the pediatric medical office setting. ICAAP provides the training which includes instruction on oral health screening, assessment, fluoride varnish application, anticipatory guidance, and referral to a dental home for follow-up and ongoing dental care. Providers eligible to participate in the pilot include physicians, advanced practice nurses, FQHCs, and hospital outpatient clinics. Once trained, providers can be reimbursed for fluoride varnish application. Fluoride varnish can be applied up to 3 times per year for children under age 3.

To date, over 1,300 individuals have been trained, including office and support staff, to assure integration of BSFB into the program. There are currently 179 health care providers enrolled to apply fluoride varnish. In CY 2009, more than 4,000 children under age 3 had fluoride varnish applied by health care providers in the pediatric medical office setting. The pilot has been successful in improving access to dental care and studies confirm that fluoride varnish application is effective at reducing childhood caries. HFS would like to expand the program statewide, but ongoing funding is needed to do so.

School Based Dental Program: Heidi Johnson reported on the School Based Dental Program's five major components:

- Identifying members at risk via a thorough oral evaluation,
- Performing indicated diagnostic and preventive services,

- Referring members for further care, as needed,
- Tracking members to assure their dental needs are met,
- Contacting parents of at risk children who do not receive follow-up dental treatment.

Children seen by providers in the School Based Health Program are given an oral health examination and then assigned a score of 1, 2, or 3.

Scoring definitions:

- 1 - Preventive Care (no visual signs of problems with teeth or gums),
- 2 - Restorative Care (decayed teeth that need either fillings or crowns),
- 3- Urgent Treatment (advanced dental disease including signs or symptoms of pain, infection, exposed nerve or swollen/bleeding gums).

In 2009, 60% of the 130,000 children seen were scored as a 1, 32% were scored as a 2, and 8% were scored as a 3. Children receiving a score of 3 are monitored by HFS to verify that dental services are provided. After six months 46% of those scoring a 3 had been seen for follow-up care; after ten months, 55% had been seen.

HFS is currently reviewing/revising quality assurance measures for the program. Issues include: defining a meaningful visit (time spent, number of children seen per day, etc.) and accessibility of follow up care and referrals. A committee has begun regular meetings to review these issues.

Policy Review Committee members suggested additional data be collected by geographic regions throughout the state to better monitor accessibility of follow up care and referrals. It was also suggested that the regional distribution of scores of 3 be monitored.

DentaQuest Outreach: Sarah Tobias reported on the annual DentaQuest Provider Educational Meetings held in Collinsville, Mt. Vernon, Champaign, Peoria, Rockford, Batavia, and Oak Brook in November 2009. Additional provider training opportunities planned for 2010 includes a Webinar on the new web portal claims processing system to be offered five times in June and statewide Provider Educational Meetings to be offered again in November.

Krista Smothers reported on the recently completed Phase IV of the member outreach initiative. This initiative was developed and implemented to increase the number of children who are enrolled in the HFS Dental Program and receiving dental services.

- Phase I - brochure mailed in November 2008 to all children ages 2-18 who had not received dental services in the prior 12 months
- Phase II – brochure mailed in February 2009 to all children in Phase I who had not yet accessed care
- Phase III – telephone calls in October and December 2009 to all children in Phase I and Phase II who still had not accessed care, plus any other child who had not accessed care for 24 months
- Phase IV – postcard mailed in January 2010 to all children from Phase III who could not be reached by telephone.

One million annual brochures, outlining available services for both children and adults, were mailed to all active members in March 2010. In addition, a Dental Referral

Notepad, Smoking Cessation Notepad, and Guide to Denture Care information sheet continue to be distributed through the DentaQuest website and by request. DentaQuest is currently conducting its annual Member Survey. The random sample survey is conducted by phone and targets three groups in each of four regions throughout the state. The survey began April 6. The annual Provider Survey was completed in March with a less than 20% return rate.

Sarah Tobias reported on the Regional Oral Health Advocates (ROHA) outreach efforts. ROHAs (formerly Dental Champions) are actively involved in each of seven geographic oral health regions throughout Illinois. ROHAs are working to improve recruitment efforts in enrolling nonparticipating providers and encouraging increased participation among enrolled providers. They are also focusing on legislative issues including promoting the oral health agenda, specifically increasing state funding for oral health. The Rolling Trend Report will be posted to the HFS website at www.hfs.illinois.gov/dental/

Insure Kids Now Web site: Andrea Kovach from the Shriver Poverty Law Center inquired about the Insure Kids Now website that lists contact information for all IL dentists enrolled in the Medicaid program. The list has been tweaked to include only contact information of dental providers who are actively participating in the Medicaid/AllKids program AND accepting new clients. The website remains open for discussion with the federal CMS. HFS staff regularly participate in meetings with CMS and representatives from other states to discuss options for this website listing.

Chicago Public Schools: Mary Pat Burgess reported that the school-based dental program at Chicago Public Schools had a late start, not beginning until January, but is now 35-40% complete, including referrals.

Lake Co. Health Department: Dr. Gerald Dismer reported that Lake County is operating a clinic that includes behavioral health, medical services, and dental services all at one site.

Maternal and Child Health Coalition: Kathy Chan encouraged committee members and others to check the MCHC website for details of the newly passed federal health insurance program at www.ilmaternal/healthcarereform.html

IFLOSS: Judy Redick reported the formation of a new workgroup to deal with the concerns of special needs dental patients.

IPHCA Oral Health Network: Sharee Clough reported a new website for the Oral Health Network at www.iphca.org/Services/OralHealth

Adjournment: Meeting adjourned at 3:15 pm.

Motion to approve minutes: Dr. Dismer; Seconded by: Mary Pat Burgess

Minutes Approved: 8-4-10