

Bureau of Managed Care
Managed Care Organizations
Policy / Procedures

General Contract Monitoring

MCO Enrollees in NeuroRestorative

Overview:

HFS contracts with NeuroRestorative (NR), a community-based residential rehabilitation center authorized under the [Alternative Healthcare Delivery Act](#) to provide subacute and post-acute rehabilitation services for persons who have experienced a severe brain injury who are medically stable, and who no longer require acute rehabilitative care or intense medical or nursing services. HFS's contract with NR is limited to children under age 21 with an acquired brain injury. NR provides residential services, community transition (day treatment), crisis residential support, and neurological testing and interpretation services to help gain return of function and activities of daily living, help children/families adapt to the emotional behavioral and physical changes that occur after a brain injury, and prevent admissions to hospitals and long-term residential facilities.

Payment of NR is the responsibility of HFS. MCOs are not responsible for payment of claims for neurorestorative services. Members will not be disenrolled from MCOs as a result of an NR admission. MCOs will be expected to continue to provide care coordination while the child is being treated at NR. MCOs are expected to coordinate with NR on discharge planning.

Purpose:

1. MCOs are notified of the NR admission and who the NR care coordinator is for each admission .
2. MCOs assist with care planning, discharge planning, and continue to provide care coordination to the member while being treated by NR.

Procedure:

- BMC notifies the MCO of NR placement and the NR care coordinator contact information, as well as a reminder of care coordination and discharge planning responsibilities.
- MCOs should contact the NR care coordinator within 24-48 hours of receiving information from BMC to discuss discharge planning and care coordination responsibilities.
- BMC notifies the MCO when a client is to be discharged from the NR facility.

Policy History
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[Insert policy name]

Date	Action	Policy Originator
October 2020	Contract Clarification	Laura Ray

Policy Revisions	Revision Approved
[revision date]	[name of person who approved revision]