

**Bureau of Managed Care
Managed Care Organizations
Policy / Procedures**

General Contract Monitoring

Home Services Program – Personal Assistant Services Provided Temporarily Outside the Home

This policy is written to clarify what services Personal Assistants (PA) are allowed to provide for Home Services Program (HSP) Enrollees who are temporarily outside the home: specifically, Enrollees who are temporarily residing in a skilled nursing facility, hospitalized, or outside the State of Illinois.

- Zero (0) PA hours should be approved/provided to Enrollees who are in a skilled nursing facility, hospitalized, or outside the State of Illinois.
- Prior approval can be made in certain circumstances, such as when an Enrollee has a Determination of Need score over seventy-five (75), but the services will be limited to personal care.
- According to the Joint Committee on Administrative Rules Administrative Code, personal care services do NOT include running errands or doing laundry.

For more detail, refer to the Joint Committee on Administrative Rules Administrative Code:
Title 89, Chapter IV, Subchapter d, Part 684, Section 684.60
<ftp://www.ilga.gov/jcar/admincode/089/089006840000600R.html>

Policy History
General Contract Monitoring
Home Services Program – Personal Assistant Services Clarification

Date	Action	Policy Originator
April 2018	Contract Clarification	Lauren Tomko

Policy Revisions	Revision Approved
[revision date]	[name of person who approved revision]