

IM+CANS 2024 Batch Upload Informational Overview

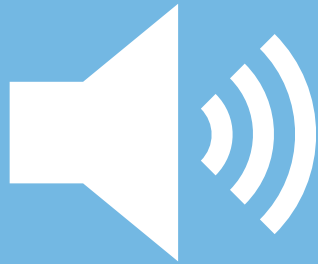
February 21, 2024



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Illinois Department of
Healthcare and Family Services

Housekeeping



Phone lines are
in **listen only**
mode.



Submit questions
via chat to **all**
panelists.



Slides and a **recording**
will be posted to the
HFS website.



AGENDA

1. Webinar Purpose
2. Transition to the IM+CANS 2024
3. Batch Upload Certification
4. Batch Upload Changes to Highlight
5. Sample XML and Data Dictionary Overview
6. Tips for Successful Implementation
7. Helpful Links
8. Q&A

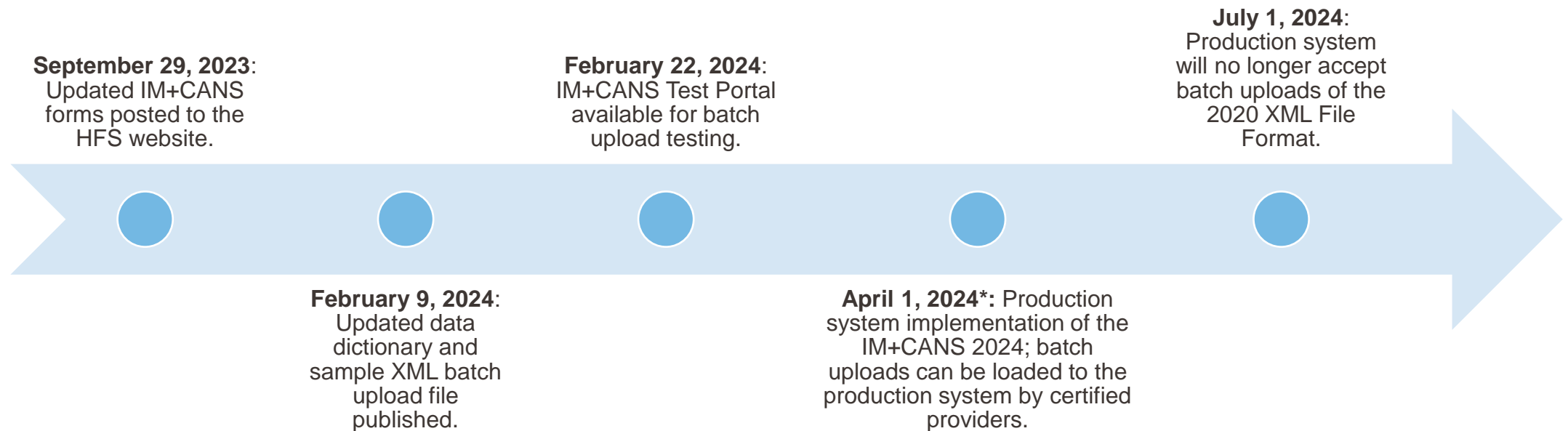


Transition to the IM+CANS 2024

- An updated version of the IM+CANS (IM+CANS v2, IM+CANS 2024) was developed based on recommendations and input from the IM+CANS Provider Workgroup.
- A full summary of changes to the IM+CANS is posted on the [IATP webpage](#).
- Providers billing for IATP services must transition to using the updated version of the IM+CANS by April 1, 2024.
- Providers are required to submit completed IM+CANS to the web-based IM+CANS Provider Portal within 10 business days after the LPHA signature.
 - Providers must continue to upload completed IM+CANS within the required timeframes throughout this transition period.



Key Implementation Timelines



*HFS will confirm to users when changes have been implemented in the production system through a listserv email and an update to the Announcements section of the IM+CANS Provider Portal.



Batch Upload Certification

- HFS will no longer certify batch uploads of the 2020 XML File Format.
- Providers can begin testing batch uploads of the IM+CANS 2024 XML File Format via the IM+CANS Provider Portal Test System on February 22, 2024.
- Providers must certify their batch uploads on the IM+CANS 2024 XML File Format before uploading to the production system.
- Certified providers may begin batch uploading to the production system on April 1, 2024.
- Providers can continue to upload versions of the IM+CANS 2020 with the 2020 XML File Format until July 1, 2024.



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Batch Upload Changes to Highlight

1. The list of acceptable ICD-10 diagnosis codes has been updated and expanded. The ICD10 description code is no longer required and should be removed for the 2024 batch import XML files.
2. Treatment plan data elements have been streamlined and optimized.
 - These changes should significantly reduce the number of records needed to constitute the treatment plan. Providers should pay particular attention to this section in their review and testing.
3. Data fields removed from the IM+CANS 2024 have been marked as Obsolete and must be removed for the 2024 batch import XML files.
 - Many of the obsolete items will still be visible on old IM+CANS records for historical reference.

Policy vs. Technical Requirements

- HFS requires that IM+CANS uploaded to the Provider Portal be a complete and accurate record of the customer's IM+CANS.
 - All IM+CANS data fields collected by the provider for each customer must be uploaded to the Provider Portal.
- Data fields marked as “required” on the sample XML file are those items that must be included for successful submission of a batch file to the provider portal without fatal errors – they do not constitute what is required for an IM+CANS to be considered complete or in compliance with HFS policy requirements.

Sample XML & Data Dictionary Overview



Tips for Successful Implementation

1. Start by reviewing the paper version of the IM+CANS and understanding the changes made for the 2024 version.
2. Then review the XML file, taking note of the additional comments and notations provided throughout.
3. Do not focus on the data dictionary until you have completed tips #1 and #2 – the data dictionary supports the XML.
4. Review ALL batch error logs for Warnings (non-fatal issues) and Errors (fatal issues). It is the provider's responsibility to correct both non-fatal and fatal issues.
5. Following implementation, regularly spot-check the IM+CANS records being created by the batch upload.
 - Does it look right? Is the information you expect to see there? Is it in the format expected?



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Helpful Links

- [IATP Webpage](#)
- [IM+CANS Workgroup Webpage](#)
- [IM+CANS Provider Portal Informational Webpage](#)
- [IM+CANS Provider Portal \(Production\)](#)
- [IM+CANS Provider Portal \(Test\)](#)
- [HFS Provider Notices](#)



THANK YOU!



HFS.IATP@illinois.gov – IM+CANS policy questions



HFS.CRM.Help@illinois.gov – IM+CANS batch upload process questions and test system support

