



State of Illinois
Department of Healthcare and Family Services



**WE
IMPROVE
LIVES.**



**Child Support
Services**

Illinois Department of
Healthcare and Family Services



Child Support Services

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Healthcare and Family Services

We work together to help Illinoisans access high quality health care and fulfill child support obligations to advance their physical, mental, and financial well-being.

CHILD SUPPORT SERVICES

PO Box 19405
Springfield, IL 62794-9405
800-447-4278
800-526-5812 (TTY User Only)
hfs.illinois.gov/childsupport

STATE DISBURSEMENT UNIT (SDU)

Send Payments to:
Illinois State Disbursement Unit
PO Box 5400
Carol Stream, IL 60197
SDU Hotline: 877-225-7077
ilsdu.com



@ILChildSupport



@ILChildSupportServices



We Can Help You With

- Establishing paternity
- Establishing and enforcing an order for child support
- Establishing health insurance for your child
- Modifying or changing the amount of a support order
- Collecting current and past due payments
- Locating the parent who does not live with the child

ESTABLISHING PATERNITY

It is important for children to know both of their parents. If the parents are not married when the child is born, we can help confirm and document the father of the child. We can help you establish paternity using a Voluntary Acknowledgement of Paternity (VAP) form. The VAP must be signed by both parents to establish paternity without going to court. Alternatively, paternity can be established by genetic testing. Establishing paternity creates a legal relationship between the father and the child.

PAYMENT OPTIONS

Payments can be made by check or money order sent to the State Disbursement Unit (SDU) or you can visit our website for other payment options.

LOCATING PARENTS

If you do not know where the parent paying support lives or works, we can help! Services can still be provided even if the parent is in another state, country or tribunal.

ORDER FOR CHILD SUPPORT

After paternity has been established, We will help you obtain a child support order. This is a legal document that states when, how often and how much a parent is to pay for child support. In certain situations, you may need to change your child support order. We call this a modification.

INCOME SHARES

Illinois considers both parents' incomes, parenting time and the number of children in order to determine the amount of child support.

ENFORCING THE ORDER

We understand that sometimes things do not turn out the way you planned. However, when a child is involved, it is important for everyone to focus on the well-being of the child. It is our job to make sure the order is enforced. We strive to work cooperatively with both parents to meet the needs of the child. If your support is not being paid, we will use the following methods to try to collect past due child support payments.

CHILD SUPPORT PAYMENT

Typically, money is withheld from the wages of the parent responsible for paying support. This money is sent to and processed by the State Disbursement Unit (SDU). The money is directly deposited by the SDU into your bank account or on an Illinois Debit Card. Please note: having child support payments ordered or paid through the SDU does not automatically enroll you in the child support program.

ENROLL FOR SERVICES

Enrolling for services is free and easy. You can apply online at childsupport.illinois.gov or you may contact us at 800-447-4278 to request an application. If you are a person using a TTY device, please call 800-526-5812. Our website is a great resource for child support information. Please visit us online to find answers to your child support questions.